UNCLASSIFIED

DISN Solutions and Waiver Request Management

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Overview

This presentation is designed to introduce you to the DISN Solution and Waiver Request Management Process. To help you understand why it was established, and the impact the process has in regards to your requests for service.

Objectives

This briefing is designed to present information concerning the following:

- What is this process about and why would I need a waiver?
- Do I have choices?
- When must I request a waiver?
- What does DSC do?
- How do I request a waiver?
- What do I do if I’m denied a waiver?

Why a waiver process?

- **OASD (C3I) - Memorandum, 5 May 1997**

-- The basis for the waiver process shall be: Interoperability, Security, and Enterprise-level Cost Optimization

-- As DoD's long-haul telecom provider, DISA shall determine which long haul requirements will be satisfied on the DISN.

-- DISN is the primary wide-area network for all DoD long-haul telecom services.

-- DoD activities requiring any DISN services will use the DISN

What will be Waived?

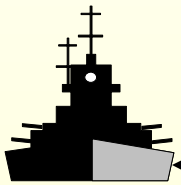
OASD (C3I) - Memorandum, 5 May 1997

"Only under extraordinary circumstances where a requirement ~~cannot be~~ economically or technically satisfied by the use of DISN, will DISA waive the use of DISN or support a waiver of FTS 2000/2001 use."

NOTE: Waiver approval now from OSD.

Choices

CUSTOMER PREMISE SYSTEMS



CUSTOMER PREMISE SYSTEMS

CUSTOMER PREMISE SYSTEMS

DISN COMMON USER SERVICES

VOICE:	DSN, HITS DRSN
DATA:	NIPRNET SIPRNET
VIDEO:	DVS-G

DISN TRANSPORT

DISN NETWORKS
- DATMS
- IDNX

DISN CONTRACTS
- DTS-C
- DTS-CE
- CSCI
- HITS
- DTS-P
- DTS-E (PENDING)

EXISTING DII

DISN CUS

VOICE:	DSN, HITS DRSN
DATA:	NIPRNET SIPRNET
VIDEO:	DVS-G

BASE

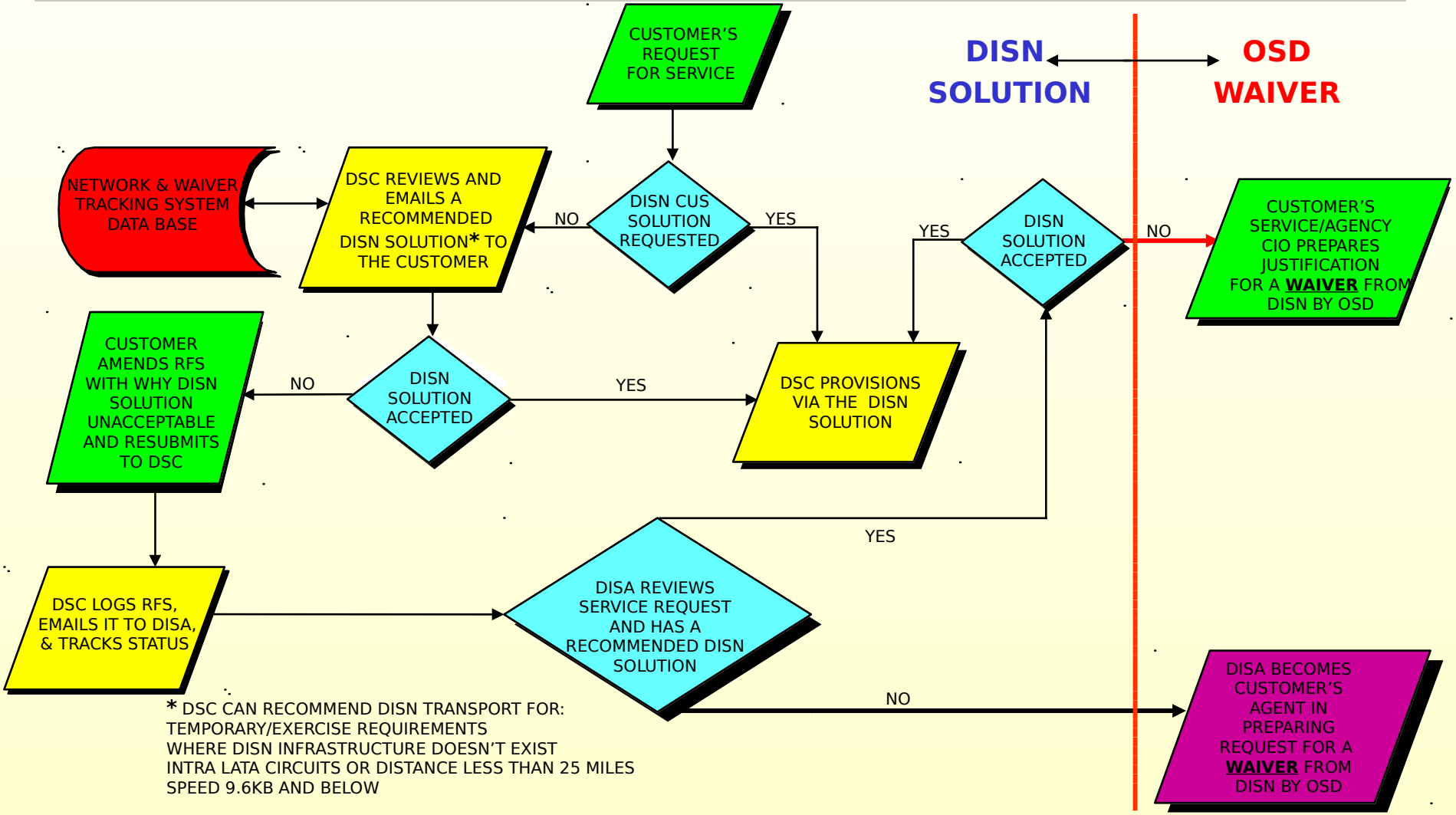
POST

CAMP

BUILDING

STATION

Process Flow


DISN SOLUTION
OSD WAIVER
CUSTOMER'S REQUEST FOR SERVICE
NETWORK & WAIVER TRACKING SYSTEM DATA BASE
DSC REVIEWS AND EMAILS A RECOMMENDED DISN SOLUTION* TO THE CUSTOMER
DISN CUS SOLUTION REQUESTED
NO
YES
DISN SOLUTION ACCEPTED
YES
NO
CUSTOMER'S SERVICE/AGENCY CIO PREPARES JUSTIFICATION FOR A WAIVER FROM DISN BY OSD
CUSTOMER AMENDS RFS WITH WHY DISN SOLUTION UNACCEPTABLE AND RESUBMITS TO DSC
NO
DISN SOLUTION ACCEPTED
YES
DSC PROVISIONS VIA THE DISN SOLUTION
YES
DSC LOGS RFS, EMAILS IT TO DISA, & TRACKS STATUS
DISA REVIEWS SERVICE REQUEST AND HAS A RECOMMENDED DISN SOLUTION
NO
DISA BECOMES CUSTOMER'S AGENT IN PREPARING REQUEST FOR A WAIVER FROM DISN BY OSD

* DSC CAN RECOMMEND DISN TRANSPORT FOR:
TEMPORARY/EXERCISE REQUIREMENTS
WHERE DISN INFRASTRUCTURE DOESN'T EXIST
INTRA LATA CIRCUITS OR DISTANCE LESS THAN 25 MILES
SPEED 9.6KB AND BELOW

ABOVE PROCESS DOESN'T APPLY TO
NON DOD AGENCIES AND SOME ADMISTRATIVE SERVICES
E.G. BUSINESS/DIAL TONE LINES/CALLING CARDS

GIG PROVISIONING PROCESS

User Submits Requirement to DISA

Can GIG (DISN) Satisfy User Requirement?

YES

DISA Provides Solution Proposal to User
- No "cc" to EB

Does User Accept DISA Solution?

YES

User Submits RFS
- DISA Provides Service
- Periodically Rqmt Revalidation a User Responsibility

NO

User May Submit Waiver Request to OSD
- Must Attach DISA's Recommended Technical Solution
- Must Fully Explain Rejection of DISA-Proposed Solution

DISA Monitors All Approved Waivers
- Quarterly Status Report To Waiver Review Board / CIO
- DISN Expansion to

NO

DISA Recommends GIG Waiver Approval to OSD
- Recommended Technical Solution Attached
- Waiver Duration Only until DISN can Support New User Service Area

GIG Waiver Review Panel (O-6 Level) Consideration/Recommendation

Waiver Board Recommends Approval/Disapproval to DOD CIO

CIO Decision

Normal Process

Managed "By Exception"

I think I need a waiver? How do I get one?

- **Direct request to DISA/NS50**
  -- Waiver email box: osdwaiver@ncr.disa.mil
  -- Betty Lewis D653-8168 lewisb@ncr.disa.mil
  -- Betsy Turner D653-3237 turnerb@.disa.mil
  -- Tony Montemarano D653-8477 montemaa@ncr.disa.mil
  -- Include as much information as you have on why a DISN CUS cannot be used along with technical POCs, their phone numbers and email addresses.

- **Submit your request as normal and let DSC do the work for you.**

NOTE: Both options will add time to the provisioning process with the last one the most. If granted a waiver, make reference to it in para 417 of your RFS.

My waiver was denied. What now?

- **Accept the DISN Solution**
- **Cancel request for service**

Summary

We hope this presentation on DISN Solutions and the Waiver Request Management Process will assist you with gaining a better understanding of the process, insight into why its required, when its implemented, your role, DSC's role, and what your options are if denied.

If you have any further questions concerning DISN Solutions or the Waiver Request Management Process please call:

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